Technical Advisory Retainer

A Voice of Experience

Like other functions that underpin an organization's ability to conduct business, building and maintaining effective information technology capabilities takes work. On a good day, meeting the demands of line-of-business leadership, users, regulators, and partners is a full-time job and then some. It is challenging to differentiate between the myriad of products and services that vie for your attention. Adding a crisis or two into the mix prompts one to look for a better way. There are no silver bullets here.

MOXFIVE's mission is to reduce the business impact of cybersecurity incidents and be the "go to" technical resource for our clients - whether before, during or after an incident. Our approach couples expert technical advisory – consultants with significant experience helping clients respond to incidents – with a range of execution capabilities resources delivered quickly and transparently through our partner ecosystem.

With our Technical Advisory Retainer, you have on-going access to MOXFIVE's Technical Advisors and can leverage their expertise to help with IT and cybersecurity projects as needed.

MOXFIVE Retainer Model

The retainer provides a block of pre-paid hours, at discounted rates, billed monthly. Additional Technical Advisory time above the pre-paid block is billed on a time-and-materials basis at the same discounted rate.

MOXFIVE also offers incident management services to help clients respond to cyber attacks – including technical advisory, digital forensics, and hands-on tactical engineering assistance. Such services would be provided outside the scope of the retainer.

The retainer is intended to facilitate ad-hoc consultation. For projects where clients seek MOXFIVE's assistance to complete a defined scope of work and deliver specific outcomes, MOXFIVE would issue a statement of work specific to that project.

Benefits of a MOXFIVE Technical Advisory Retainer

IT & Security Expertise On-Demand

With a deep understanding of both IT operations and security, MOXFIVE Technical Advisors can provide the expertise you need across a wide variety of projects and help determine the most efficient and cost-effective solution.

Access to Experts at Scale

MOXFIVE maintains an ecosystem of the industry's best technology experts and service providers so that we can quickly assemble the right team based on the skills you need.

Streamlined Process

MOXFIVE Technical Advisors manage the selection, implementation and procurement processes. This keeps projects on schedule and minimizes disruption to day-to-day activities.

Resilient Outcomes

MOXFIVE connects the dots between business, IT and security objectives to quickly identify gaps and build a more resilient environment.

MOXFIVE

What to Expect

At the outset of the retainer, MOXFIVE will engage your team to understand your IT environment if we have not already worked together. This includes covering the areas listed below at a high-level:

- Understanding your business, including geographies, organization, and key drivers

- Overview of IT and security functions, capabilities, areas being improved, and technology stack

- Review of recent IT and security plans, compliance reports, assessment reports, and other relevant documentation

Our clients typically engage us through the retainer for the following types of consultations:

- Periodic check-in discussions to review IT/security-related initiatives and provide ad-hoc input

- Assist clients in formulating post-assessment responses and action plans, e.g., creating a plan of action after a compliance assessment or penetration test

- Advise clients on scoping IT/security-related projects

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